Purposes of use of personal information Communicate Assess Improve quality of Prevent, Carry out Allow Personalise Make Provide Provide eligibility detect and research and marketing participation assessments insurance, experience **YES** 2. YES YES **YES** YES YES YES YES YES YES YES General Information

Comply with applicable

laws and

regulatory obligations

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

Establish and

defend legal

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

rights

Manage complaints,

queries

feedback and

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

Manage

business operations

and IT

infrastructure

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

ТҮРЕ		and decisions (automated and non- automated, including profiling of individuals)	claims and assistance services, and other products and services		our products and services, provide staff training and maintain information security	investigate crime	data analysis	intormation	in competitions, prize draws and similar promotions	
1. Contact information	YES	YES	YES	YES	YES	YES	YES	YES	YES	

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

3.

Education and

Insurance and claim

employment information

information

Government

and other official identification numbers

Financial information and account details

Medical condition and health status

Other sensitive information

Telephone Recordings

Photographs and video recordings

Information to detect, investigate

or prevent crime, including fraud and money laundering

Information enabling

marketing activities and customer feedback

us to provide products and services

11.

12.

13. Marketing preferences,

14.

15.

Online activity information

Supplemental

information from other sources

8.

5.

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES

YES